

Auchengruith

Sanquhar

DG4 6HY

16th Nov 2011

Mr Stuart Biggar

Manager

Dumfries Ice Bowl

DG2 9AN

Dear Sir

On behalf of Nithsdale Ladies Curling Club, I feel obliged to put in writing our concern about the problem with the hack in rink five of the curling arena.

We realise that this has been an ongoing for several weeks and, although the staff have been doing their best to facilitate temporary fixes, it has proved very disruptive to many games. Specifically, within the last week, we had two temporary repairs during a club competition final on Thursday 10th and another on Tuesday 15th during the 6.30pm. session. In between this, some of our members played in the DIBCA Ladies Branch game against Stanraer on Friday 11th which was embarrassingly interrupted by the same fault. During these three games we have resorted to members bracing against the hack with their brush while the opposition stones are played. This situation is not safe and not acceptable. I think we have been very patient and understanding and have not created a fuss or demanded compensation but our patience is worn out.

I urge you to take whatever action is necessary to resolve this problem properly for everyone's benefit.

Yours Sincerely

Mima Telfer

copy to - M. Baird, A Templeton